

## Communication Policy

Our main method of communication is through our teamo app.

We have a team of administrators who deal with daily problems and answer questions.

Teamo link; [web2.teamo.chat/club/register/stocktonhc](https://web2.teamo.chat/club/register/stocktonhc)

All members are invited to download the app and enter their details.

The parents and guardians complete safeguarding agreements and provide emergency contact details. We can monitor the signing of the EH participation agreement and attendance at events for track and trace purposes. A calendar of events shows members the fixtures and details of the games, venue, and times. A dashboard contains important announcements, results of our 100-club draw, results of the games, and social events. All players register their availability for training, games, or social events. TMs select players for each squad based on their availability shown on teamo and the selected squad can be contacted with details of the game. After each event, the players are invoiced through teamo for the cost. Chats within the members can be individual, group, team, broadcast, or event. Administrators can view details of all the members.

Below is an early season example of our methods of communication.

Three pages for all members to have visited;

Teamo link; [web2.teamo.chat/club/register/stocktonhc](https://web2.teamo.chat/club/register/stocktonhc)

This will allow you to register your availability for training and the games on 3rd and 10th Oct.

This is the only method for you to pay your subs and match fees.

Link to EH Participation Agreement;

<https://forms.office.com/FormsPro/Pages/ResponsePage.aspx...>

Players cannot take part in any hockey activities unless they have completed this form.

Website link; <https://www.stocktonhockeyclub.co.uk/>

This will show the league fixtures which are due to start on 3rd October.

Regards,

Bob Hill

P.S. You have probably had plenty of nagging about this, especially if you're members of our FB page or group.

<https://www.facebook.com/StocktonHockeyClub>

<https://www.facebook.com/groups/117682971578941>